

Update for employees - 1 August 2024

Redundancy Letter

For those individuals who have been made redundant letters will be sent via first class post from 31 July 2024.

This letter contains important information to support you with your claim to the Redundancy Payments service.

You can submit your claim to the RPS at www.gov.uk/claim-redundancy

If you need help with making your claim, please contact the RPS on 0330 331 0020.

You will be provided with a CN reference number which is your unique reference number to start your claims process.

We have worked with your Company payroll and HR team to provide you with data to help you complete the online claim process with the Redundancy Payments service. Please could you check this information carefully and If you believe that any of the information is incorrect, you must contact us at uk_carpetright_employees@pwc.com by **8 August 2024** providing us with any supporting documentation, so that we can look into your query ahead of providing the data to the RPS.

Please note that your copy payslips, forms P60 and P45 are available to download from Self Service. Access remains in place for the short term therefore please download your documents as soon as possible from the self service system. Unfortunately the system will be unavailable from 8 August 2024, and the ability to download your documents after this date will cease. If you need to reset your password, please contact HR Services at HR.Services@carpetright.co.uk as soon as possible.