

# Redundancy factsheet

## Information for employees



Department  
for Work &  
Pensions

Being made redundant is challenging. But there is support and information available to help you find a new job, understand what benefits you can claim and provide you with useful sources of information.

Lots of the information in this factsheet needs to be accessed online. If you do not have access to a computer or the internet you can use these at a jobcentre or library.

If you need this factsheet in Braille, large print or audio, please contact us by email at [rrs.enquiries@dwp.gov.uk](mailto:rrs.enquiries@dwp.gov.uk)



### Where can I find help to get another job?

Your local jobcentre can help you to get the best job matches. They will also find out what training options are available and refer you to these as well as organising work trials (if you are eligible).

If you are disabled, they will tell you about any extra help available, for example, Access to Work which helps people with disabilities at work. Visit [www.gov.uk/access-to-work](http://www.gov.uk/access-to-work) to find out more.

They will help you to claim money, if you are eligible, towards meeting the costs for travel, childcare, tools or equipment.

To find out more about the help available email [rrs.enquiries@dwp.gov.uk](mailto:rrs.enquiries@dwp.gov.uk)

Use the free 'Find a job' service (available 24 hours a day, 7 days a week). Go to [www.gov.uk/jobsearch](http://www.gov.uk/jobsearch) to create and manage your own account as well as tailoring your job search preferences to suit the jobs you are looking for.

You can filter your "find a Job" search to focus on employers who have registered to the Disability Confident scheme and are committed to employing people with disabilities or a health condition.

You can also create a profile, upload your CV and receive email alerts to new and existing jobs held by the service.

**Remember**, your CV is important as it is often your first opportunity to make a good impression on an employer.

Watch a video about the advice and support that Jobcentre Plus and partners can offer you if you are facing redundancy or have been made redundant at <https://youtu.be/ISrtNh3iIE>



Ask at your local jobcentre for details of their own Twitter feed. You will get to see lots of local vacancies and find out about local events to help you back to work.

You can also follow [@JCPJobsPlusMore](https://twitter.com/JCPJobsPlusMore) to learn more about national employment opportunities and career information.

### Other places to look for jobs

- **company websites or visit them in person** – many employers do not advertise their vacancies but have a vacancies section on their website where you may be able to apply online
- **Daily Jobseeker** – go to [dailyjobseeker.tumblr.com](http://dailyjobseeker.tumblr.com)
- **newspapers and trade journals** – find out what day your local newspaper advertises jobs
- **word of mouth** – speak to your family and friends to ask if they know of any vacancies

- **social media** – look on social media sites such as Facebook, Twitter or LinkedIn and like or follow employers you may like to work for
- **job fairs** – check with your local jobcentre or in newspapers for local job fairs

## Apprenticeships

Find out what is on offer

[www.gov.uk/apply-apprenticeship](http://www.gov.uk/apply-apprenticeship)

## Self Employment

Search online for

[www.gov.uk/browse/business](http://www.gov.uk/browse/business)

or find out what is on offer:

- England – [www.nationalenterprisenetwork.org](http://www.nationalenterprisenetwork.org)
- Scotland – [www.bgateway.com](http://www.bgateway.com)
- Wales – [www.business.wales.gov.uk](http://www.business.wales.gov.uk)

## Overseas vacancies

Find out more at [www.eures.europa.eu](http://www.eures.europa.eu)

or check for overseas vacancies on the 'Find a job' service.

## Helpful websites

Here are some websites that advertise jobs:

- [www.totaljobs.com](http://www.totaljobs.com)
- [www.monster.co.uk](http://www.monster.co.uk)
- [www.indeed.co.uk](http://www.indeed.co.uk)
- [www.jobsite.co.uk](http://www.jobsite.co.uk)
- [www.jobs.co.uk](http://www.jobs.co.uk)
- [www.redgoldfish.co.uk](http://www.redgoldfish.co.uk)
- [www.fish4.co.uk](http://www.fish4.co.uk)
- [www.graduate-jobs.com](http://www.graduate-jobs.com)
- [www.prospects.ac.uk](http://www.prospects.ac.uk)
- [www.gowales.co.uk](http://www.gowales.co.uk)
- [www.education.gov.uk/get-into-teaching](http://www.education.gov.uk/get-into-teaching)

If you have manufacturing, engineering or scientific skills, you could register with the 'Talent Retention Solution' at [www.talentretention.biz](http://www.talentretention.biz)

Some recruitment agencies specialise in certain types of work. Look online for your local ones on The Recruitment Employment Confederation website [www.rec.uk.com/about-us/for-jobseekers/choosing-a-recruitment-agency](http://www.rec.uk.com/about-us/for-jobseekers/choosing-a-recruitment-agency)

## How can I improve my skills?

Your local jobcentre can help you identify your skills, experience, career aspirations and potential training needs. They could also help arrange vocational training.

For information to help you plan your career, build a CV and find a job go to

[www.gov.uk/career-skills-and-training](http://www.gov.uk/career-skills-and-training)

You may consider voluntary work to help you get new skills. Find out what is on offer at [www.gov.uk/government/get-involved/take-part/volunteer](http://www.gov.uk/government/get-involved/take-part/volunteer)

If you are considering a change in career or want to understand your finances, the mid-life MOT is available as an online signposting package to help you plan for important changes.

It can act as a useful stocktake to encourage better planning around the areas of work, finances and health.

The work and skills section of the mid-life MOT can signpost you to the support you need to return into employment.

To find out more go to [www.yourpension.gov.uk/mid-life-mot/](http://www.yourpension.gov.uk/mid-life-mot/)



## What benefits can I get and how do I claim?

Go online to [www.gov.uk/benefits-calculators](http://www.gov.uk/benefits-calculators) to find full details about all of the benefits available.

Go online to find out more about the new style Jobseeker's Allowance at [www.gov.uk/guidance/new-style-jobseekers-allowance](http://www.gov.uk/guidance/new-style-jobseekers-allowance) and new style Employment and Support Allowance at [www.gov.uk/guidance/new-style-employment-and-support-allowance](http://www.gov.uk/guidance/new-style-employment-and-support-allowance)

If you have worked and paid enough National Insurance contributions, usually within the last 2 years, you may be able to claim a contribution-based benefit.

Universal Credit is a payment to help with living costs. If you need to make a claim, you need to apply online at [www.gov.uk/universal-credit](http://www.gov.uk/universal-credit)

If you need help making a claim online contact the Universal Credit helpline on **0800 328 5644** or textphone **0800 328 1344**.

## Where can I get advice on redundancy-related issues?

To find out more about your rights go to

- [www.gov.uk/redundant-your-rights](http://www.gov.uk/redundant-your-rights)
- [www.gov.uk/your-rights-if-your-employer-is-insolvent](http://www.gov.uk/your-rights-if-your-employer-is-insolvent)
- [www.acas.org.uk](http://www.acas.org.uk)

If you have been made redundant by an insolvent employer go to [www.gov.uk/government/publications/redundancy-payments-rp1-fact-sheet](http://www.gov.uk/government/publications/redundancy-payments-rp1-fact-sheet)

## If you live in Scotland or Wales

**Scotland** – Partnership Action for Continuing Employment (PACE) is the Scottish Government's partnership framework, helping people dealing with redundancy. Phone the Scottish redundancy helpline on **0800 917 8000** or visit [www.redundancyscotland.co.uk](http://www.redundancyscotland.co.uk)

**Wales** – the Welsh Government's redundancy action scheme (ReAct) is aimed at helping people to deal with redundancy. There are various sources of help available. Visit [www.careerswales.com/en/jobs-and-training/unemployment-and-redundancy/coping-with-redundancy/](http://www.careerswales.com/en/jobs-and-training/unemployment-and-redundancy/coping-with-redundancy/)

## For budgeting and money advice, visit:

- [www.moneyadviceservice.org.uk](http://www.moneyadviceservice.org.uk)
- [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)
- [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

## If you need to talk to someone about coping with redundancy, visit:

- [www.samaritans.org](http://www.samaritans.org)
- [www.relate.org.uk](http://www.relate.org.uk)

## Can I find out about pensions?

If you have reached or are approaching pension age you may need advice about pensions or retirement.

- To find out what happens about your workplace pension please ask your previous employer or pension provider
- To find out more about your State Pension, including how much you could get and when you can claim it, visit [www.gov.uk/check-state-pension](http://www.gov.uk/check-state-pension)
- If you are aged 50 or over and have a defined contribution pension you can have a free, impartial guidance appointment with Pension Wise. Call **0800 138 3944** to book an appointment or go to [www.pensionwise.gov.uk](http://www.pensionwise.gov.uk)
- For independent advice on pensions, visit [www.pensionadvisoryservice.org.uk](http://www.pensionadvisoryservice.org.uk)
- If you need to know how pensions may be affected by insolvency, visit [www.pensionprotectionfund.org.uk](http://www.pensionprotectionfund.org.uk)

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